

# QUALITY POLICY

Total Precision is committed to delivering precision manufactured products and services that consistently meet or exceed customer expectations while complying with the highest industry standards.

Our dedication to quality is firmly rooted in the principles of AS9100 and ISO9001, and we continually strive for excellence in all aspects of our operations.

Key Principles of Our Quality Policy:

- 1. Customer Satisfaction:** We are committed to understanding and meeting our customers' needs and expectations. We actively seek feedback to improve our products and services continually. Our goal is to build long-lasting relationships with our customers based on trust and satisfaction.
- 2. Compliance:** Total Precision is fully dedicated to adhering to AS9100 and ISO9001 standards. We diligently maintain and improve our quality management system to ensure regulatory compliance, product safety, and traceability throughout our processes.
- 3. Continuous Improvement:** We foster a culture of continuous improvement within our organization. Our teams are encouraged to identify opportunities for innovation, efficiency gains, and the elimination of waste. We aim to enhance our processes and capabilities continually.

This Quality Policy is the foundation of our commitment to providing products and services that meet the highest industry standards. Every employee at Total Precision is responsible for upholding this policy, and we regularly review and update it to ensure its continued relevance and effectiveness.